

**Contract Glass Service, Inc.**

44 Dunham Road  
Billerica, MA 01821  
Tel: 978-988-1144

**LIMITED WARRANTY**

The Contract Glass Service, Inc. company warrants to the first retail purchaser that, under normal conditions, and with proper installation and glazing, material obstruction of vision resulting from film formation or dust collection between the interior glass surface and breaches of implied warranties of merchantability and fitness purposes, if any, of Contract Glass Service, Inc. Sealed Insulating Glass units shall not occur for a period of ten (10) years from the date of manufacture of unit by us. Our maximum liability under this warranty shall be limited solely to the delivery of a replacement unit to the shipping point nearest the place of installation. As a precondition to warranty service, written notice of any warranty claim must be given to our "Customer Service Department" not later than 90 business days after material obstruction of vision has occurred. We reserve the right to inspect the unit to accept or reject any warranty claims made. Your notice should tell us where the unit was purchased, the date of purchase, and the name of glazier installing, and your telephone number where we can reach you for additional information.

It is a precondition of this warranty that the Contract Glass Service, Inc. Insulating units be installed in accordance with our specific glazing instructions and that glazing materials used in conjunction with this unit must also have a warranted life of at least ten (10) years from the date of glazing.

This warranty is the only warranty made, and it is made expressly in lieu of all other warranties and under no circumstances whatsoever shall we be liable in any way for incidental or consequential damages of any kind or nature. Implied warranties of merchantability and fitness for purpose (if any) are specifically limited to the duration of this warranty.

Replacement units are warranted for the balance of the original ten (10) year warranty period. Specifically, Contract Glass Service, Inc. assumes **NO RESPONSIBILITY FOR GLASS BREAKAGE AFTER DELIVERY**, nor for Thermal Breakage after installation, nor for failure of product on account of improper usage, abuse, or faulty installation or specification of product in improper designs of inadequate building construction. Cart wheeling and/ or other improper handling methods preparatory to glazing are expressly prohibited as in installation in sloped glazing where snow loads and water accumulations may reasonably be expected to occur as a result of climatic or environmental conditions.

In the event that a unit fails through no fault of the consumer the consumer will pay a pro rate charge of 10% per year for the period during which the unit was installed and rendering satisfactory service. The annual 10% charge will be deducted from the full amount of the original selling price and applicable credits will be issued.

This warranty gives you specific legal right. You also have implied warranty rights. In the event of a problem with warranty service or performance, you may be able to go to a small claims court, a state court or a federal district court.

The above warranty does not apply to materials not paid in full.